

Paediatric Service – First Outpatient Appointment

Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

Waiting Times

As a guide, referral to treatment waiting times are available on the NHS [My Planned Care Website](#).

Guidance for Patients

There is a children's outpatient service at the New Cross site, the clinical suite at The Gem Centre and the out-patient area at Cannock, that currently sees children for first and follow up appointments, procedures and day cases, as well as pre-op assessments for elective procedures. The acute service is supported by a team of Clinical Nurse Specialists, leading in diabetes, CF, rheumatology and oncology.

What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please contact the department. You will be asked the detail the changes in your condition/symptoms since seeing your GP at the time you were referred, and this will be passed to the clinical team will re-assess your priority.

In the case of needing emergency care or urgent review, please contact 111 or your own GP.

Contact Us

01902 307 999