

Cardiology – First new appointment

Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

Guidance for Patients

For the most current patient information relating to Cardiology treatment at Wye Valley Trust, please follow this link:

[https://www.wyevalley.nhs.uk/visitors-and-patients/county-hospital-\(acute\)/a-z-departments/cardiac-services.aspx](https://www.wyevalley.nhs.uk/visitors-and-patients/county-hospital-(acute)/a-z-departments/cardiac-services.aspx)

Useful information

What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the Cardiology team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please contact your GP, they will ask for you to detail the changes in your condition/symptoms since seeing them last. If appropriate this will be passed to the clinical team and they will re-assess your priority.

Further links which may help you manage your condition whilst you await treatment:

<https://www.nhs.uk/mental-health/self-help/>

<https://www.nhs.uk/conditions/>

<https://www.bhf.org.uk/>

NHS My Planned Care Patient Information Platform

Enquiries

Cardiologists:

Dr Glancy and Dr French	01432 355444 – EXT 4071
Dr Prasad	01432 355444 – EXT 5793
Dr Vasiladis	01432 355444 – EXT 5417
Dr Khan and Dr Hudson	01432 355444 – EXT 4071

Hereford County Hospital:

01432 355444

Stonebow Road, Hereford, Herefordshire, HR1 2BN.

<http://www.wyevalley.nhs.uk>

Any email enquiries can be sent to our Patient Advice and Liaison Service (PALS); pals@wvt.nhs.uk

If you feel that the hospital haven't been able to resolve your concerns after you have spoken to them about your waiting time, you can speak to our dedicated PALS team.

