

# My Planned Care Patient Information Platform



## Ophthalmology Service – First Outpatient Appointment

### Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

### Waiting Times

As a guide, referral to treatment waiting times are available on the NHS [My Planned Care Website](#).

### Guidance for Patients

**Conditions Treated – General ophthalmology services (including paediatric ophthalmology) that includes most of the common eye conditions. If you are diagnosed with a condition that we do not treat in this department, you may be referred to new cross hospital at Wolverhampton.**

**Procedures Performed – Cataract surgery, minor eye operations, Laser treatment**

**Alternative Services – If you need certain special tests or if you have a condition that we don't treat here, you may be referred to New Cross Hospital at Wolverhampton.**

### What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please contact the department. You will be asked the detail the changes in your condition/symptoms since seeing your GP at the time you were referred, and this will be passed to the clinical team will re-assess your priority.

In the case of needing emergency care or urgent review, please contact 111 or your own GP.

### Contact Us

Medical Secretaries on 01922 721172, extension 6844